

Important Update for ISS Orlando 2017 Exhibitors

ISS Orlando will close today, Thursday, September 7 at 5 pm and will NOT reopen Friday, September 8, 2017 or Saturday, September 9, 2017 in response to safety and travel concerns as a result of Hurricane Irma.

Our priority, as always, is to ensure the safety of our customers and to provide the best safeguards for your business.

ISS leadership has been working continuously with the Orange County Convention Center management, local authorities, and monitoring Hurricane Irma to evaluate the best course of action. Every conversation we have and each decision we make starts and ends with the safety of our exhibitors, partners, and attendees.

Move out schedule will be the following:

1. **Exhibitors** will be allowed to move-out beginning at 5pm this evening. All empty containers/crates will be delivered by approximately 8pm. Move-out will end at 10pm Thursday September 7th. Exhibitors are encouraged to contact their carriers to be here tonight by 10pm; but no later than 9am Friday, September 8th. **Remember to stop by the service center to fill out all appropriate paperwork for outbound freight. All freight must have labels and paperwork in order to be shipped out.**
2. Friday, September 8th: 8am – 10am. All Exhibitors will be allowed in the hall at 8am to finish packing up materials in their booth. **All carriers** must be checked in by 9am.

Please know we will do our best to address your exhibit space questions. We strongly encourage you to contact your personal insurance agent now for further insights on how to address your investments in this event. ISS management will be reviewing financial implications and will communicate with exhibitors during the following weeks.

Show management will keep you informed as to revised move-out procedures. Please check our website for updates.

For hotel and travel concerns, including cancellations or extensions, please contact your hotel/airline directly.

We wish everyone safe passage home.

Sincerely,
The ISS Team